



SPINDLE REPAIR - WARRANTY TERMS AND CONDITIONS

HM PRECISION GRINDING SERVICES (HMPG) hereby offers a six (6) month warranty commencing from the date of delivery of the spindle to the customer. We warrant our repair against defects in replacement parts (excluding bearings) and workmanship by HMPG only.

Under our warranty we shall repair or replace components which prove to our satisfaction to have been defective as to material and/or workmanship and which have not been misused, altered, or carelessly handled. In order to take advantage of this warranty, the complaint must be immediately submitted in writing within 10 days from the identification of said fault. The spindle must be returned, not dismantled, within the warranty period, enclosing a copy of the warranty claim including a specific description of the type of fault and any information supporting the identification of the problem found.

HMPG undertakes to repair said defect in due time by means of repair and/or substitution of any faulty replacement component at its own cost.

Under the guarantee HMPG is not liable for any removal and re-installation costs or any subsequent costs relating to the removal and/or re-installation of the spindle. Under no circumstances are these costs covered under the warranty.

HMPG guarantees to provide a secure method of packaging for the return of the spindle to the customer. There follows, the warranty does not cover any damage caused by the customer's nominated freight or transport company during transit to and from our premises. Additionally, any transport and/or freight expense is payable by the customer.

The guarantee does not cover any fault caused by those components or parts which, by their own nature, are subject to fast and continuous wear, such as bearings, o'rings, washers etc. Specifically HMPG does not offer any guarantee as far as the life of bearings is concerned, as this depends on many factors, such as the type of processing, the balancing of the tools used, as well as any shock and/or mechanical stress greater than the limits stated by the manufacturer of the spindle.

HMPG's spindle repair service includes cleaning, checking and, if required, a rewind of the motor by an outside sub-contractor. As the motor is a used component, the warranty does not cover the life expectancy of this part.

HMPG will not guarantee responsibility under this warranty where repairs have been made or attempted by others, where the spindle has been used for a purpose other than its intended purpose, or where the customer has not complied with the operating and maintenance instructions supplied by the manufacturer and in general, from bad use, maintenance and/or handling of the spindle.

There follows that the customer cannot avail himself of the guarantee in the event that the fault which is the object of his complaint arises from any tampering, dismantling and/or repair carried out by the customer himself, or by a third party.

Under no circumstances does HMPG accept any responsibility with regards to damages which may arise from the use of the spindle including, without limitation, any physical damages, damages for missing profit and accruing damage, damages arising from interruption of activity, loss of information and any other economic damage.